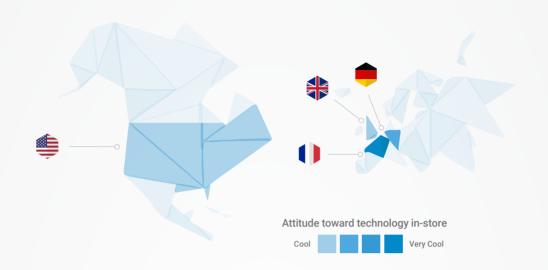


# CREEPY OR COOL?

RichRelevance recently surveyed shoppers in 4 different countries – America, UK, France and Germany – to find out attitudes towards today's shopping experiences. The results unveiled some marked similarities as well as differences in attitudes towards technology initiatives in-store.





## **PRODUCT SCAN**

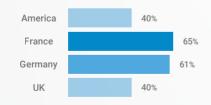
All the nations agree that being able to scan products on their mobile device in-store to see reviews is the coolest trend.





#### **DIGITAL SCREENS**

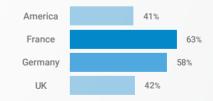
While 40% of British and Americans are keen on digital screens in dressing rooms, the survey found the French and Germans are even more enthusiastic.





#### **INTERACTIVE MIRRORS**

Likewise interactive mirrors which model outfits for you were considered cool in each country.



75% creepy

UK



### FACIAL RECOGNITION

Differences appear when facial recognition is concerned with the French being the only nation surveyed to think it's cool to be identified as a high value shopper via facial recognition.

